



## **Job Announcement**

### **Residential Services Worker (Shelter Services)**

The Judeo-Christian Outreach Center is seeking a motivated, compassionate and organized individual to fill the position of Full-Time Residential Services Worker (RSW) in their Emergency Shelter (Singles). This program will be located in Virginia Beach's new Housing Resource Center located at 104 N. Witchduck Rd. The position will play a vital role in engaging homeless guests through a trauma informed approach who seek shelter services. Those services will include housing assistance, hygiene & laundry assistance, and referrals to community resources to successfully move toward their housing goals. The candidate must be willing to work as part of a team to promote the goals of the program and agency. Responsibilities and tasks include but are not limited to: providing direct service delivery and engagement; maintain safety and supervision; ensure program rules and policies are followed; perform intakes for new guests; perform room and bed checks; assist with sanitation of shelter area; and maintain log documentation. The shelter position will work closely with Day Support and evening shelter staff to provide a holistic approach to assist each guest. The position will be required to document after-hours activity in a shelter log including possible disciplinary issues. RSW will be required to awaken shelter guests in morning to vacate shelter area; to attend breakfast, appointments; and participate in available day services on site. The position will work Monday through Friday from 12a-8a. The position reports to the Director of Emergency Housing Services and requires a High School diploma but a 4-year degree in Human Services, Social Work or any related field is preferred. The position requires least 2 years' experience working with homeless or at-risk population. Experience working in a residential setting is preferred. Knowledge of Housing First principals and Trauma Informed Care is required. Drug screen and background check is required. Fringe benefits offered include medical, dental, vision and life insurance. Please send cover letter, resume with 2 references to [twalker@jcoc.org](mailto:twalker@jcoc.org) & [nroutree@jcoc.org](mailto:nroutree@jcoc.org).

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